

## **Terms & Conditions**

IDT Phonecards are made available by IDT Telecom Asia Pacific Ltd (the "Company") subject to the following terms and conditions. Use of an IDT Phonocard constitutes acceptance by the customer of these terms and conditions.

1. The PIN printed on each IDT Phonocard is unique to that IDT Phonocard and the customer shall be solely responsible for keeping it safeguarded against any unauthorised use.
2. Calling rates, service fees, surcharges, connection charges, assessment fees and maintenance charges, as applicable are published on the IDT website. Such applicable charges shall be deducted from the balance of the IDT Phonocard at the time the call is completed.
3. An IDT Phonocard once sold is not refundable and the Company shall not be liable to the customer for any loss, theft or misuse of the IDT Phonocard unless the IDT Phonocard was not usable for any reason at the point of sale.
4. The Company shall not be liable to a customer, whether in contract, tort or otherwise, in relation to any IDT Phonocard at anytime in an amount greater than the purchase price of the IDT Phonocard.
5. Each IDT Phonocard has an expiration date. The expiration date applicable to each IDT Phonocard shall be indicated on the IDT Phonocard.
6. The Company shall not at anytime provide a refund for any unused portion of the unit value of an IDT Phonocard.
7. Any disputes in connection with or arising from the use of an IDT Phonocard shall be settled in accordance with the Laws of Australia and the customer consents to the non-exclusive jurisdiction of the Australian Courts.
8. Tone-dial phone or tone dialler is required to use the Calling Card service.
9. Use of an IDT Phonocard outside of Australia is subject to any hotel or telecommunication charges and regulations applicable in that country.
10. Use of an IDT Phonocard at a pay phone may require customers to take additional actions such as inserting a local coin into the pay phone in order to initiate connection of the call.