

Your All-Around Prepaid Load

VERSALoad

^{Plus}
TAWAG NA
USER GUIDE



Convert your IDT Tawag Na Plus Phonocard balance into load credits for your loved ones in the Philippines.

Please follow the procedures provided:

Use IDT VersaLoad with:     

IDT VersaLoad Service Procedures: VERSALoad

A. VersaLoad Call Service

Key-in access number and follow the voice prompt



Smart **2159 9028** Globe **2159 9029** Sun **2159 9030**

Select IDT Tawag Na Plus press **1**

Select language
For English, press **1**
For Tagalog, press **2**

Enter 11-digit PIN number



Smart

Send prepaid load credits to New Smart  and Talk n' Text  subscribers in the Philippines through IDT VersaLoad.

Select amount of load
For 30 PESOS, press **1**
For 60 PESOS, press **2**
For 115 PESOS, press **3**

OR


Globe

Send prepaid load credits to Globe Prepaid  and TM  subscribers in the Philippines through IDT VersaLoad.

- Select amount of load
- For 25 PESOS, press **1**
 - For 50 PESOS, press **2**
 - For 150 PESOS, press **3**

OR

Sun

Send prepaid load credits to Sun Cellular  prepaid subscribers in the Philippines through IDT VersaLoad.

- Select amount of load
- For 50 PESOS, press **1**
 - For 150 PESOS, press **2**

Enter Country

Wait fo

If successful, you will hear
"The prepaid load has been credited to the number XXX PESOS has been credited to the number XXXXXXXX. Thank you for using IDT VersaLoad Service. Goodbye."

B. VersaLoad Text Service

code + 10-digit mobile number



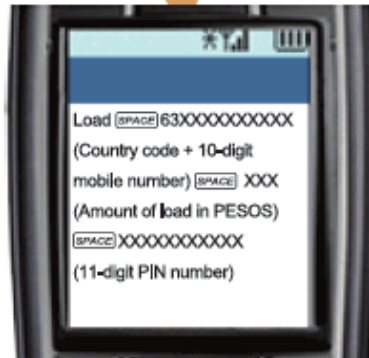
or confirmation

If failure, you will hear
"Sorry, the transaction was not successful. Please try again later or call our Customer Service Hotline at 2159 9099. Thank you for using IDT VersaLoad Service. Goodbye."

If failure, you will hear
"Sorry, the transaction was not successful. Please try again later or call our Customer Service Hotline at 2159 9099. Thank you for using IDT VersaLoad Service. Goodbye."



Hang-up



STEP 1

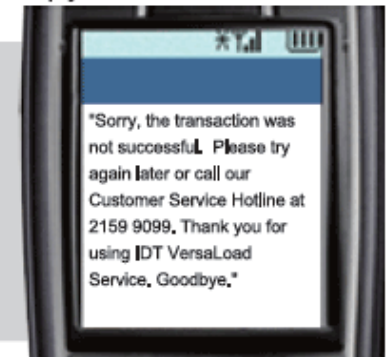
Send to
9666 7367

If successful, you will receive a SMS reply



STEP 2

If failure, you will receive a SMS reply



STEP 2